

# After-Sales Service

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**FROILABO**

Technical experts at your service

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# Our company

100 years of experience

2 production firms :

- Meyzieu : air conditioner, meditest, etc.
- Pitesti : ovens, incubators and freezers

1 sheet metal factory

2 offices :

- Meyzieu, in the Lyon region
- Collégien, in the Paris region

75 employees



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# Precision for life

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Manufacturer of laboratory equipment, Froilabo is specialized in the control of temperature and humidity.



Pioneer in the control of  
temperature



French conception,  
European production



Security of samples and  
of users



Techcomp group

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Couprie was created in Lyon in 1918, at the request of pharmaceutical companies that were developing in the Lyon region and were looking for sample preparation equipment.

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Based on 100 years of experience, Froilabo offers a complete range of products to prepare and stock samples like : freezers, ovens, incubators and climatic chambers.

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All of our products are made and approved according to the norm EN60068-3-11, only norm in application in Europe. The protection in all circumstances of the sample is our main priority in the development strategy of the product.

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Techcomp group

Since 2009, Froilabo is part of the **Techcomp** group which gathers different sample preparation equipment producers (Edinburgh Instruments, Precisa, Dynamica).

## A team of specialists to protect your samples

Our After-Sales Service team gathers experts aware of your needs and providing a fast intervention.



A team of specialists



360° Customer support



Experts in tune  
with you



Fast intervention

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Freezing, freeze-drying, cryogeny, climatic simulations, etc. : our refrigeration technicians are formed to rapidly intervene on laboratory equipment, working at temperatures between - 196 °C and + 250 °C.

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Fast intervention

A complete offer :

- All brands repairs
- Material rental
- Cost estimate of repairs / Retrofit / Compliance upgrade
- Maintenance contract / Prevention / Curative

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Consult the customer service from **Monday to Friday**, from **8 a.m. to 5 p.m.** for an advise of use, an ask for intervention on site, a cost estimate, etc.

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Fast intervention

Fast interventions following a phone call and an e-mail request (interventions in few working days).

# Contact us

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